# **SERVICE SOLUTIONS FOR THE CRUISE INDUSTRY**



#### INSPECTION AND MAINTENANCE

- Yearly and 5-yearly inspections
- Multi-brand service
- Preventive maintenance
- Pre-inspection Load testing





#### REFINISHING AND REFURBISHMENT

- Modifications and modernizations
- Refurbishment on-site or in the workshop
- GRP re-painting
- Canopy refinishing
- Super structure and hull refinishing



#### PAINTING AND REPAIR

- GRP repair and painting
- Spare parts kits
- 20 years spare parts availability
- Hook exchange



#### LIFEBOAT REPOWERING

- Repower existing lifeboats, rescue boats, tenders
- Quick turnaround to avoid vessel downtime
- Replacement of obsolete or damaged engines



#### **DAVIT REPAIRS**

- Thickness measurements
- Structure mapping NDE Testing
- Preparation of davit repair procedure
- Technical oversight for installation and testing

PALFINGER MARINE GMBH F.-W.-Scherer-Strasse 24 5020 Salzburg | Austria

palfingermarine.com/contact

PALFINGERMARINE.COM KP-MACSSM1+EN

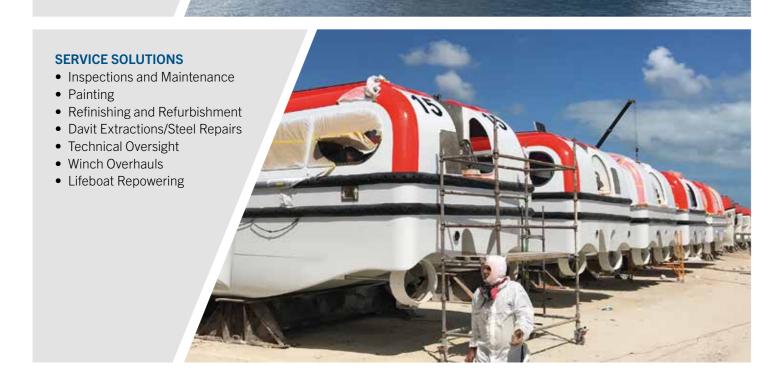
**PALFINGER** 



# **ENHANCING THE CRUISE EXPERIENCE**

As a global partner for innovative and reliable deck and lifesaving appliances, PALFINGER supplies high-quality products to fulfill standardized and customized demands. Supported worldwide by a network of experienced and skilled specialists, we provide flexible and efficient service solutions. Our portfolio gives a competitive edge for customers in the maritime and offshore industries.

# PRODUCT SOLUTIONS Cranes Lifeboats Tender boats Rescue Boats Davits Winches CRUISE VESSEL PORTFOLIO Cruise Vessels Expedition Cruise Vessels Yachts Ferries



# WHY CHOOSE PALFINGER?

#### **GLOBAL PRESENCE**

- PALFINGER Group has 5000 sales and service locations worldwide
- 25 own service locations specialized in cruise service
- All major ports covered



#### **CRUISE SERVICE AMERICAS**

#### PALFINGER MARINE USA INC.

4100 North Powerline Road, Suite C2 FL 33073 Popano Beach, Florida, USA

E sales.americas@palfingermarine.com E service.americas@palfingermarine.com T +1 954 933 1578

24/7 SERVICE HOTLINE: +1337 365 5451

#### CRUISE SERVICE EUROPE

#### PALFINGER MARINE ITALY SRL

Via F.Filzi 19/27 57122 Livorno, LI, Italy

E sales.italy@palfingermarine.com E service.italy@palfingermarine.com T +39 0586 887 004

## CRUISE SERVICE ASIA PACIFIC

#### PALFINGER ASIA PACIFIC PTE. LTD.

No. 4, Tuas Loop 637342 Singapore, Singapore

E sales.asia@palfingermarine.com E service.asia@palfingermarine.com T +65 6896 8027

## **SERVICE ENGINEERS**

- Skilled and experience service engineers local to the ship yards
- Constant training on latest rules and regulations
- Flexible and efficient service solutions
- Training School that provides customer training

# SERVICE BASED UPON DRYDOCKING SCHEDULE AND CLIENT NEEDS

• One-stop-shop: offering complete service solutions

#### Pre-docking planning meetings with clients to

- Identify and agree work scope
- Prepare spares package and identify items with long lead time
- Service teams local to dry-docks that can provide technical oversight



# **MULTIBRAND SERVICE**

- 25+ own PALFINGER brands
- Service to many other brands for boats and davits

#### **BRANDS PART OF PALFINGER MARINE:**

Harding

Norwegian Deck Machinery (NDM)
Bergen Group Dreggen
Ned-Deck Marine

Fast RSQ Watercraft

Viking Marine Waterman

Noreq NoreqFender NoreqActa

NoreqActa
Fiskars
Bjorke Batbygg

Bjorke Batbygger Davit-Company

LAR Georg Eide Sønner AS MASECO
Edgewater Machine & Fabricators Inc
Watercraft America

Watercraft America
William Mills Marine
Schat Davits Ltd
Schat-Davit Company
Schat Watercraft Group

Schat Watercraft Group
Harding AS
Mulder & Rijke

Beiyang Boatbuilding Co. Schat-Harding

Acta

Davit Systems Holland (DSH)

and many more

